

NYC Development Hub

Development Hub Update

December 9, 2013

NYC Development Hub

Phase 2

Launched Oct 2011

NYC Development Hub *Electronic Plan Exam*

Phase 3

Launched 4Q 2012

NYC Development Hub *Self-Service*

Phase 4

Launched 4Q 2013

NYC Development Hub *Full-Service*

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Phase 2

NYC Development Hub – *Electronic Plan Exam*

- State-of-the-Art Technology
- Collaboration with Building Department
- Electronic Filing + Review
- Virtual Meetings
- On-line Payment Option

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Phase 2

NYC Development Hub – *Electronic Plan Exam*

- 3x's Faster
- 550+ New Building Approvals
- 30% of all New Buildings NYC are filed @ Hub
- 200% increase in Approval Rate over last 12 Months

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Phase 3

Hub *Self-Service*

- Automated Acceptance Minor Applications
- Expansion to include Pro-Cert A2 & A3
- Permit Issuance 24 Hours
- No Office Visits
- 24/7 Access to Portal

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Phase 3

Hub *Self-Service*

- 8500 Permits Issued First 12 Months
- 1100 Permits Issued Last Month
- 300% Increase in usage last 12 Months
- 18% of all Pro-Cert Filings Citywide

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Phase 4

Hub *Full-Service*

- Facilitates Electronic Plan Review and Permitting for Minor Construction Projects
- 50,000 Applications Filed Annually
- Launched October 28th 2013

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Phase 4

Hub *Full-Service*

- Electronic Submission Application
- Online Payment
- Virtual Plan Review Meetings
- Automated Notifications via Email

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Phase 4

Hub *Full-Service*

- Faster Approvals for Minor Applications
- Fully Electronic Process
- Eliminates Office Visits and Paper Submissions
- Industry Savings
- 130 Permits Issued first Month

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Hub Inspection Ready

Information Sessions

December 9, 2013

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2014: Hub *Inspection Ready*
New Online Inspections Portal

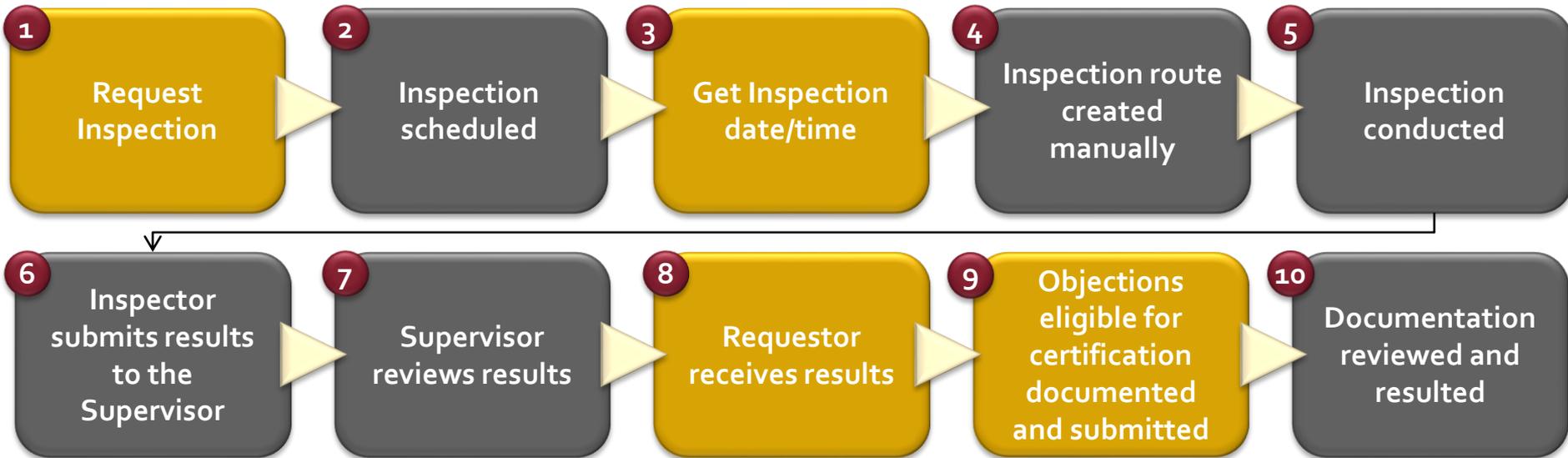
Standardizing Inspections

Enabling Timely Online Results

Reducing Time + Labor Costs

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Inspections Today *Email, Calls + Visits to Buildings*



Requires phone call, fax, email and/or visit to Buildings

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Inspections Tomorrow *No Phone Calls – No Waiting in Line*



 Completed electronically via Hub *Inspection Ready*

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Hub Inspection Ready *Types of Eligible Inspections*

Boilers

Builders Pavement Plans

Construction

Cranes + Derricks

Electrical

Elevators

House Connections

Plumbing

Sustainability

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Beginning with Hub *Inspection Ready*

1. Update your email address (you will receive instructions).
2. Owners, licensed professionals, filing reps and other licensees with the Agency will receive a Hub *Inspection Ready* User ID, temporary password, and log-in instructions.

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Requesting an Inspection

Records

[Show on Map](#) 

Showing 1-4 of 4 | [Download results](#) | [Add to collection](#)

<input type="checkbox"/>	<u>ID Number</u>	<u>Record Type</u>	<u>Address</u>	<u>Related Records</u>	<u>Status</u>	<u>Action</u>
<input type="checkbox"/>	320867362	Certification of Objections	100 Gold Street	0		Resume Application
<input type="checkbox"/>	320867415	BPP Job Record	280 Broadway	0	Pending	Amendment
<input type="checkbox"/>	320867775	Crane (CD)	42 Broadway	0	Inspection Pending	
<input type="checkbox"/>	320867123	BPP Job Record	1 Centre Street	0	Pending	Amendment
<input type="checkbox"/>	M299188	Electrical	75 Park Place	0		Resume Application

Click the Job Number

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Receiving an Inspection Schedule

FROM: [DO NOT REPLY@buildings.nyc.gov](mailto:DO_NOT_REPLY@buildings.nyc.gov)
TO: requestor@email.com
TITLE: Inspection Scheduled for Requestor Name - 122

See your Inspection
schedule



An Inspection of type **Electrical – HVAC Wiring** has been scheduled on **November 5, 2013** at approximately **2:00 PM** for **Requestor Name** at **75 Lynch Street, New York, NY 11206** for Job Number [M299188](#).

A contact from your company is required to be present during the Inspection; if this is not possible at the date and time provided, please log into [Hub Inspection Ready](#) to cancel the Inspection and request a new Inspection. If you need to cancel less than two business days prior to the scheduled inspection, please call Buildings at **(212) 555-5555**.

This is an automated message; please do not reply. If you have additional questions, please contact the Department of Buildings at Electrical@buildings.nyc.gov.

Sincerely,

NYC Department of Buildings

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Inspection Results

Available online via Hub *Inspection Ready*

- Inspection Results, subject to Supervisory review, are available directly following submission of Inspection Results
- Final Results are available after Supervisory review

Status in Hub *Inspection Ready*

	No Objections	Certifiable Objections	Non-Certifiable Objections
Pass	√	√	
Fail		√	√
No Access	N/A	N/A	N/A

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Receiving Results via Email

Click here to view
Inspection results online



FROM: [DO NOT REPLY@buildings.nyc.gov](mailto:DO_NOT_REPLY@buildings.nyc.gov)
TO: requestor@email.com
TITLE: Inspection Result for Requestor Name - 123

The Final Status / Disposition of your **Electrical – HVAC Wiring** Inspection for **Requestor Name** at **75 Lynch Street, New York, NY 11206** for Job Number [M299188](#) is **Fail-Final**, due to the Objection(s) listed in the attachment to this email.

As your Inspection Result contained an Objection(s), you are required to resolve this Objection(s) and log into [Hub Inspection Ready](#) to request a new Inspection.

This is an automated message; please do not reply. If you have additional questions or concerns, please contact the Department of Buildings at Electrical@buildings.nyc.gov.

Sincerely,

NYC Department of Buildings

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Viewing Certifiable Items

The screenshot displays the NYC Development Hub interface. At the top, there are navigation tabs for 'Home' and 'Buildings'. Below the tabs, there are links for 'Manage Your Records', 'Create an Application', and 'Schedule an Inspection'. The main content area shows a record titled 'Record M299188: Electrical Job Record'. A green box highlights a notice added on 10/22/2013, with the condition 'Dining room ceiling fixture missing' and a severity of 'Notice'. A red oval and a callout box with an arrow point to this notice, with the text 'View items that are Certifiable'. Below the notice, there is a link to 'View additional details'. At the bottom of the record, there is a section for 'Work Location'.

Home Buildings

[Manage Your Records](#) | [Create an Application](#) | [Schedule an Inspection](#)

Record M299188:
Electrical Job Record [Add to collection](#)

1 A notice was added to this record on 10/22/2013.
Condition: Dining room ceiling fixture missing
Total Conditions: 1 (Notice:1) Severity: Notice

[View additional details](#)

Work Location

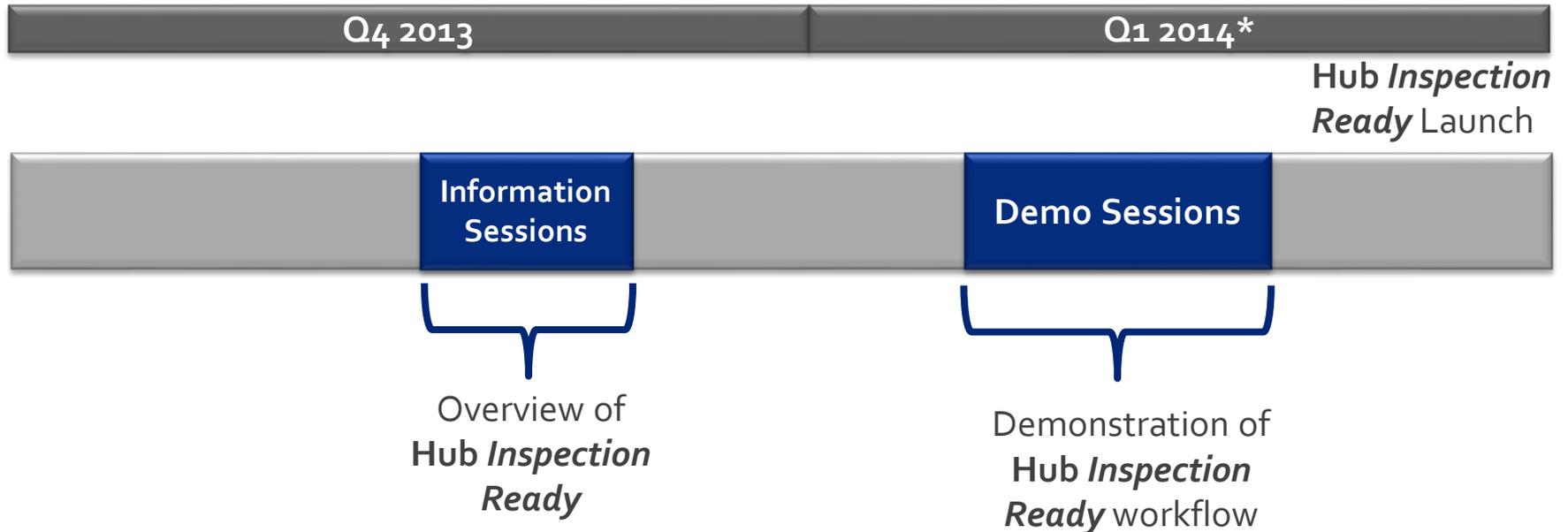
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Special Inspections Tomorrow

- Technical Reports will continue to be submitted in hard copy with the Job Filing, the remaining information will be submitted via Hub *Inspection Ready*
- Special Inspection Agencies will also have access to the relevant Jobs in Hub *Inspection Ready*

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Next Steps



*Dates are subject to change

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Frequently Asked Questions

Can I request a specific date / time for my Inspection?

Can I request duplicate Inspections of the same Work Type for the same location (i.e., bank Inspections)?

Can I request an Inspection with an extended duration?

How far in advance should I schedule an Inspection?

Will I still be able to request Inspections like I do today?

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Frequently Asked Questions

Can multiple individuals within my Firm and/or Filing Representatives request Inspections online and receive the results via email?

What if I do not want to submit a Certification for an Objection?

Are forms going away?

Will fees be charged to use Hub *Inspection Ready*?

How will I learn how to use Hub *Inspection Ready*?

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Questions + Answers

Send your questions to:
HubInspectionReady@buildings.nyc.gov

Include “Information Session” in the Subject Line