

Hub Inspection Ready

Commissioner's Forum
September 12, 2013

Program Overview



Goal: streamline development inspections through improving business processes and introducing new technology

| Enhancing Operations | Public- Facing Tools |
|---|---|
| <ul style="list-style-type: none">• Automated routing and dispatch to deliver more inspections, faster• Standardized electronic checklists to improve inspection consistency• Mobile technology puts key job information at inspectors fingertips | <ul style="list-style-type: none">• Online inspection requests with more precise scheduling• Improved inspection tracking and notifications for all stakeholders• Self certification features help eliminate Department inspections |

Technology Overview



- Accela Government Software (www.Accela.com) has been chosen as the backbone of the technology solution
 - Currently planned for deployment at other city agencies (e.g. DCA)
 - Deployed in a number of other jurisdictions
 - Features include managing processing flow and data collection, and mapping



Industry Working Group



The Department will convene a working group to facilitate industry participation in development of the program. Activities include:

- Discuss business process improvement ideas (e.g. inspection checklist)
- Demonstrate and obtain feedback on technology solution
- Help guide the Department in planning a successful launch